C H A M B E R NOTES

A Monthly Newsletter of the Delaware Area Chamber of Commerce

April 2018

Sustaining Members

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Platinum Level



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Bronze Level









The Delaware Area Chamber of Commerce Established 1907



State of the County: Pretty Great

This March's Third Thursday luncheon marked the tenth anniversary of the annual State of the County. <u>Delaware County</u> Commissioner Gary Merrell along with County Administrator Mike Frommer and Economic Development Director Bob Lamb led a packed house through a presentation of a 2017 look-back and a set of goals for 2018.



Topping the list of 2017 accomplishments was the completion of a long-needed courthouse. The \$38m project provide a safer, more user-friendly environment for every constituent and employee who uses the courthouse. Pride in keeping the courthouse in the City of Delaware and getting the beautiful structure completed was evident in commissioner Merrell's description of the project.

Also evident was the pleasure in reporting that Delaware is the only county in Ohio with three AAA ratings. This speaks volumes to the overall culture of oversight and deliberation of management of a total budget of about \$200m.

Completed master plans in economic development and regional sewer and facilities made 2017 a very busy year.

Ahead in 2018 include preparations to move several departments to the north campus of the Delaware Area Career Center. The County purchased the campus from the Career Center as they prepare to consolidate their campus to the south. The county engineer, among others, will relocate to the facility on State Route 521.

The County also plans to launch a new website to follow the 2017 launch of their new logo and a \$7.6 road improvement program will keep the engineer's department busy throughout the county. The sewer district, that arguably leads economic development, has both construction projects and regulation and standard detailing plans in the works for 2018.

Thank you to our luncheon sponsor



<u>Click here for the slide presentation</u> that shows so much more.

Thank you to commissioners Merrell, Benton & Lewis for their leadership and their amazing staff. And to all our elected officials and their departments for leading this won-

derful place to live, work and play.



Community mourns passing of beloved agency leader

The Chamber mourns the passing of <u>People In Need</u> executive director Kevin Crowley. Kevin's unexpected passing on March 17 left the community shaken by such a loss. Kevin, a 1999 graduate of Leadership Delaware, could often be seen at Chamber events, his quiet presence somehow reassuring. Kevin led PIN for nearly 20 years, adding

services for those who needed help and growing the Holiday Clearing House into the largest holiday assistance program in the county.

Kevin will be missed. The Chamber's thoughts are with his family and PIN staff.

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www.DelawareAreaChamber.com









You are invited to attend a program of the Delaware Area Chamber of Commerce presenting

The Alphabet Soup of Tax Incentives and their **Strategy for Economic Development**

with

Tim Long, Long Economic Development Advisors

sponsored by



Thursday, April 19, 2018, 11:45am—1:00pm at SourcePoint 800 Cheshire Road, Delaware 43015 Cost includes a buffet lunch ~ Check-in begins at 11:45 Chamber members: \$20 Non-Chamber members: \$25

Deadline to register is April 16, 2018

Cancellations after April 16 and no-shows will be charged. Click here to register

April Business BEFORE Hours

Start your day on Thursday, April 5 by networking when **Rec**reation Unlimited, 7700 Piper Rd., Ashley 43003 hosts the monthly Business Before Hours. Food, networking – bring lots of business cards to share. The event is held from 8:00 am -9:30 am. Please let us know you'll be attending. Click here to register.



April Business AFTER Hours

End your business day and join us in the log cabin for networking on April 19 when we join our host **Delaware** County Fair, 236 Pennsylvania Ave., Delaware 43015.



Enjoy refreshments, food and networking. Bring lots of business cards to share. The event is held from 5:00pm—6:30pm. Please let us know you'll be attending. Click here to register.

New member holds ribbon cutting for new location

Join us on April 11 when **Roosters Men's Grooming Center** opens its Lewis Center salon with an open house and ribbon cutting. Roosters is a classic, unpretentious men's barbershop but in an upscale environment. Although its address is 8711 Owenfield Drive., look for it on US 23 in Lewis



Center between Ruby Tuesday and Chipotle. The ribbon cutting will be at 5:00 but stay around for food and refreshments. Click here to register.



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Chamber Board calls on legislators to eliminate school funding gain caps

Our local school districts are a source of pride for our communities. Delaware County is the number one ranked county in Ohio for K-12 education based on student performance on a variety of measures. Further, every district in the county spends less than the state average per pupil, meaning that our public schools in this county represent some of the best educational values in the state.

However, many of our schools in this county are disadvantaged by arbitrary gain caps that cost our students and our taxpayers tens of millions of dollars each year. Ohio funds its adopted school funding formula at nearly 94% of what the formula indicates schools should receive. However, due to the rapid growth in our communities our **schools in Delaware County receive only 48% of what the formula provides, the lowest funded percentage amongst Ohio's 88 counties**. This lost funding must be made up by spending cuts or through local tax funds, meaning that **our taxpayers shoulder a heavier burden** than they otherwise would be asked to do, while forcing districts to make decisions to raise class sizes or otherwise cut back on needed programming.

In the last three biennium budgets, our schools have lost over \$300 million due to these gain caps. This cannot continue. Delaware County school districts have waited patiently as other "bigger" issues jumped the line with each budget. Taxpayers in districts like Delaware and Olentangy are just assumed to "take one for the team"; there's always some other issue that takes priority during a particular biennium budget. It's time the local taxpayers who have propped up the State's refusal time after time to fulfil one of its fundamental responsibilities, to step to the head of the line. It's time for legislators to defend the districts who have been back-burnered every two years and say that this is the year to begin to put this right.

The Chamber calls on our Ohio House, Senate and Gubernatorial candidates to commit to finally eliminate these gain caps. To help our members make decisions as the May primaries approach, the Chamber reached out to each of our local Ohio House and Senate candidates as well as those in the gubernatorial race with the following question. We encourage you to ask a similar question either in person or online.

"Do you commit to only voting 'Yes' on a state budget that makes meaningful progress toward eliminating the school funding gain caps?" Please answer Yes or No, with a short explanation of your answer.

Candidate responses to this question are shown below:

Ohio House District 67

Republican Party Candidates:

Kris Jordan

7740 Marysville Road, Ostrander 43061

614-203-5365

The Chamber made repeated attempts to reach Mr. Jordan to the phone number as directed by his office. We were unable to leave a voicemail as his mailbox continues to be full. He has not attempted to reach out to us as of EOB 3-26

Brian Lorenz

4111 Village Club Drive, Powell 43065

614-726-0999

"Yes, I am in favor of a budget that reduces the shortfalls of gain caps. I have met with all three of the superintendents for the large districts in Delaware County and am in alignment with fixing gain caps as they are detrimental and unfair to tax payers in our county."

Denise Martin

57 Westwood Ave, Delaware 43015

614-582-7439

"While I do not support school funding caps and will strongly advocate on behalf of Delaware County for the elimination of them, in a budget of thousands of pages and billions of dollars, I will need to review it in its entirety."

Education funding candidate response continued

Ohio Senate District 19 continued

Democratic Party Candidate:

Louise Valentine

6768 Fox Run Drive, Westerville 43082

614-426-4442

Called Ms. Valentine on 3-21 per her request; left message; no response as of EOB 3-26

Green Party Candidate:

Gary Cox

4240 Kendale Rd, Columbus 43220

614-499-5358

"Yes, We [sic] don't need a formula to fund, we need to know what the schools need for their budget. We can't really base it on a per student, but on the school's needs; whether that need is a new roof, new music equipment, athletic equipment, additional teachers, etc."

Ohio Gubernatorial Race

Republican Party Candidates:

Mike Dewine

2587 Conley Rd, Cedarville 45314

"I appreciate you reaching out. Given the uncertainty in Ohio's state budget in 2019, our campaign can't commit to any specific budget pledge.

Ohio's school funding formula is a dizzyingly complex web that determines state funding for more than 600 school districts. As a campaign, we have had several policy discussions with Mike DeWine, Jon Husted, and education experts from around the state. As an Olentangy Local School District resident myself, I can promise you that I have used the amount of state funding Olentangy and similar schools currently receives versus what they would receive without the cap to illustrate the issue to both candidates!

Our campaign is committed to ensuring that every school in Ohio has the resources and support they need to give every child in Ohio a chance to live their version of the American Dream."

Mary Taylor

3431 Parfoure Blvd, Uniontown 44685

"As Governor, I will commit to signing a balanced budget that takes meaningful steps toward school funding that reflects our values, the needs of our kids, while allowing for choice for families and innovation in the classroom. School funding gain caps are a piece of that formula and we need to work toward their elimination in a way that doesn't sacrifice quality education."

Democratic Party Candidates:

Richard Cordray

4900 Grove City Rd, Grove City 430123

Messages left at Mr. Cordray's campaign office remain unanswered as of EOB 3-26

Joe Schiavoni

880 Westport Dr, Youngstown 44541

"Yes. For too long, Ohio has drastically underfunded our schools and forced taxpayers to make up the difference through levies and increased local taxes, which hurts some schools more than others. As Governor, like I've done as Senator, I will fight for a Constitutional system that funds Ohio schools like a priority, not an afterthought."

Education funding candidate response continued

Ohio House District 67

Democratic Party Candidate:

Cory D Hoffman

108 Dogwood Drive, Delaware 43015 419-602-0323 "Vac. I believe that school funding ba

"Yes, I believe that school funding based on a formula with gain caps is fundamentally unjust."

Ohio House District 68

Republican Party Candidate:

Rick Carfagna

6155 Baneberry Drive, Westerville 43082 614-865-0933

"The short answer is no. The state's two-year operating budget contains hundreds of items and with a "Yes or No" vote, it is an all or nothing decision. No one ever agrees with 100% of the budget's provisions, but one also cannot overlook the number of critical expenditures, programs, and agencies that it funds. As legislators deliberate over the budget, they do not have the luxury of operating in a vacuum and dealing only with one specific issue or cause amidst an ocean of issues and causes. A protest vote against the budget for any single issue comes at the expense of numerous crucial items affecting our communities, including public safety, mental health, substance abuse, healthcare, taxation, education, economic development and workforce. During this past budget cycle, I fought vehemently for "fair funding" to ensure that per-pupil funding to public school districts is never less than the administrative and auxiliary support provided to non-public schools. While the political will to enact fair funding and address the caps that punish growing districts was there, the estimated \$800 million shortfall in tax collections over the two-year funding period did not allow for this added flexibility. I share in the outrage and frustration over the state funding impediments that continually lead our communities to the ballot box and drive up local property taxes. As a legislator working on a bipartisan school funding workgroup to update our calculations and recommend reforms to the formula, I will continue aggressively pursuing the funding changes sorely needed for Delaware County's public school districts."

Democratic Party Candidate:

Kathleen A Tate

317 Northern Spy Circle, Howard 43028 Unable to locate Ms. Tate's email address or phone

Ohio Senate District 19

Republican Party Candidates:

Andrew O Brenner

8824 Clearview Lake Ct, Powell 43065 740-602-5033 Messages left for Mr. Brenner remain unanswered as of EOB 3-26

Joel M Spitzer

1503 Geranium Dr, Lewis Center 43035

Phone: 614-973-9079

"Yes I would eliminate school funding gain caps because the ultimate result is higher taxes on local taxpayers and businesses, and it isn't an effective solution for the problems it purports to solve either."

Education funding candidate response continued

Ohio Gubernatorial Race continued

Green Party Candidate:

Constance Gadell-Newton

1082 Fair Ave, Columbus 43205

"My running mate Brett Jospeh [sic] and I have looked into the issue of caps and guarantees and have determined the following answer to your question...We can agree to requiring budgets that will eliminate the increase caps. This is consistent with the idea that the state should not balance its budget by shifting unfunded mandates onto local communities. We need to eliminate the vicious cycles of decline that are in part driven by having school funding tied to the local property tax bases as well as provisions to force struggling school districts to take out loans to pay for budget shortfalls caused by circumstances beyond their control..."

The Chamber made earnest efforts to reach candidates. We used the contact means as directed, when directed. In several cases, contact information was no longer operational. Any comments received between EOB 3-26 and the publication of the May newsletter will be included in that edition.

Having trouble clicking newsletter links?

If you have been having difficulty accessing links from the electronic newsletter, you may need to try the "alternative" version. Smartphone, tablet, Google Chrome, Microsoft Edge, and Firefox users should use the main version of the newsletter.

Internet Explorer users can use the alternative version available from the newsletter email or found right below the main newsletter link from our newsletter webpage.

Let us know of any other newsletter issues by contacting the Chamber at 740-369-6221 or email at dacham-

ber@DelawareAreaChamber.com.

Chamber's event cancellation policy

From time-to-time the Chamber has to cancel a planned event. Sometimes it's because the presenter has an unexpected emergency, but usually it's because low registration doesn't justify asking a volunteer speaker to travel and for caterers to cook and set up a room for only a handful of attendees.

In those cases, we notify via email those who have registered for the event. Those who have not registered and show up at the venue will be inconvenienced and we apologize. Although we expect walk-ins at the event, we cannot predict how many there will be so we can't include that unknown number in our decision to hold or cancel an event. Often, had we known the number of unregistered walk-ins will attend, we would not have had to cancel the event.

Please understand that holding events is planned around knowing who commits to attending. Often walk-ins impact the room set-up and the amount of food prepared. While we don't discourage walk-ins, we have no way of contacting them. If you find at the last minute that you can attend an event, call the Chamber the day before or the morning of the event to make sure your trip isn't wasted. Bottom line: please register for events. Thank you!



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To learn more about all the services offered at Grady Memorial Hospital, visit OhioHealth.com/Grady.

If you read nothing else-school funding 101 and its impact on EVERYBODY'S taxes

Once again this election cycle, a Delaware County school district is on the ballot asking taxpayers for their support in operating the district. And once again the Chamber endorsees the issues. And once again a high-producing district finds itself defending its value. And once again it's because the legislature's long history of demand more meets the smoke and mirrors of funding.

What follows is an article from the Cleveland Heights—University Heights City School District that explains school funding anyone can and should understand. You'll want to read through it twice then click on the link at the end of the article for a deeper dive. You'll want to read that twice, as well.

As taxpayers, residents, and business owners, we should all be aware of and appalled by what you read. In the private sector, this would never happen. Imagine being the top sales producer in your organization year after year and instead of receiving recognition and compensation, you were not only overlooked but being forced to take a pay cut, no longer compensated for mileage or other expenses related to the work you produced. And this happened year after year as well, all while you continue to produce.

When you're done reading you'll want to contact Ohio legislators to communicate your outrage. While local taxpayers are expected to do their part in educating their future, the legislature is held to a different standard. Whatever your position, let your voice be heard. With districts running so lean while maintaining the high road of community engagement, heart and commitment to their charge, it's up to all of us raise the volume.

<u>Ohio House committee for education and career readiness</u> chaired by Delaware County District 67 representative <u>Andy Brenner</u> 740-602-5033. <u>Senate education committee</u> chaired by Ohio Senate District 6 senator <u>Peggy Lehner</u> 614-466-4538.

HB 920: UNDERSTANDING SCHOOL FUNDING

No matter where you live in Ohio, regardless of whether or not you have children or whether or not they attend public schools, you will be asked to vote periodically on a local school levy. You might as well understand why.

House Bill 920, the Ohio law that outlines how public schools are funded, is complex and confusing. But it has a huge impact on all of us.

H.B. 920 was passed in 1976, during a period of unprecedented inflation. Home values were soaring every year, sometimes by double-digit percentages, and property taxes were growing at the same alarming rate. The State Legislature attempted to lessen the burden on homeowners by freezing the dollar amount paid to school districts and libraries at the 1976 level. Not at the rate or percentage, but at the actual dollar amount.

To better understand the ramifications, let's break this down with numbers.

Imagine you own a \$100,000 house and pay 2% to your local and county government and an additional 2% to your public schools in taxes each year. After three years, the value of your house is reevaluated and determined to be \$120,000. The money that goes to your city and county automatically rises to \$2,400 from the original \$2,000 because the rate stays the same.

However, the money that goes to your public schools stays at \$2,000 because the county auditor comes in and readjusts your effective tax rate from 2% down to 1.7%, as prescribed by H.B. 920.

Now imagine that this goes on for 10 or 20 years. After a while, your house has increased in value up to \$250,000 and your local government now receives \$5,000 in taxes annually. Because your rate stays the same, cities and counties are able to go years, decades even, without asking for a tax increase.

But your school taxes have stayed at \$2,000, now just eight-tenths of one percent (0.08%) of the value of your home.

Meanwhile, everything from teacher salaries to textbooks to gas for school buses has gone up in cost over that twenty-year period, but schools are not receiving a single dollar more in tax revenue. And no matter how conservative or efficient districts are with taxpayer money, they simply cannot keep up with those day-to-day cost increases without asking for additional revenue from a levy. Jayne Geneva, a longtime Cleveland Heights resident who is also a lawyer specializing in small business and real estate law and a school-funding activist, says, "We, as a school district, cannot raise any more money if we don't add more millage to our tax burden. The dollar amount will always remain the same. Period." She reiterated that repeat school levies are not a sign of inefficiency, waste or lax oversight on the part of districts. They are a direct result of state law.

Related: History of Ohio Public School Funding

Source: Cleveland Heights – University Heights City School District

New member orientation—except it means you veteran members, too

Every quarter the Chamber holds a new member orientation. Members mingle with board members over coffee and pastries and then retreat to the conference room where Chamber staff run through the benefits of membership.

But we know that there are many of our current/long-standing members who could use a brush-up or have new staff who should be brought up to speed.

Everyone is invited—even prospective members, and the Chamber staff encourages you to register to attend; bring a client who may be considering membership.

Our next orientation is **Tuesday**, **April 24** . Click here to register. We'd love to see you! It's not just for new members!

Deadline to register is June 1, 2018

Space is limited to the first **36** teams to register

Country Club Rehabilitation Campus



Friday, June 15, 2018 Oakhaven Golf Club

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Check-in and breakfast 8:00am

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Chamber recognizes volunteers

The Chamber is a voluntary organization of businesses investing their time and money to improve the economic, civic and cultural well-being of the community. Through this investment, the individual volunteer, company or corporate sponsor increase their business; expand their profile and value and in turn accomplish their personal and professional goals. Everyone shares in the benefit created by the growth and prosperity generated.

under the prosperity

VOLUNTEERS

AT

WORK

The Chamber's priorities are facilitated by the Chamber's volunteer staff and committees under the direction of board of directors. The goal of the committees' work is always to create more prosperity and opportunity for all members. Every member has a voice in determining the Chamber's work, policies and projects- and every member is needed to work to get the job done!

April is National Volunteer Recognition month and it's a great time to highlight your fellow Chamber members who contribute their time, talent and treasure on your behalf. Like most all member-driven organizations, it is the responsibility of the membership to participate in this way, and the DACC is fortunate to have about 100 dedicated, really smart folks who bring their experience, perspective, respect for others' ideas and commitment to their organization to the Chamber and serve in many different ways.

It is the honor of the Chamber staff to be the stewards of this Chamber when so many incredible people share a passion for what Chambers do.

Thank you to everyone listed below. And, hey-there's room for you.

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Tony Eyerman

Evans Farm Land Development

Co.Infrastructure & Development

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Jessica Feller

City of Delaware

HR Council

Volunteers continued

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<u>Delaware Area Career Center</u>

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Janis Frev

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Sean Hughes

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Peggy Leach

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Marsha Link

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Buckeye Valley Local Schools

 $Work force\ Development\ \&\ Education$

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Barb Lyon

<u>United Way of Delaware County</u>

Leadership Delaware Facilitator

Tiffany Maag

Delaware County Regional Sewer

District

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Committee

Mason Malcolm

The Kleingers Group

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Delaware County Historical Society

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Andy Miller

Buckeye Valley Local Schools

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Workforce Development & Education

Committee

Mark Nelson

Ohio BWC

Safety Council Steering Committee

Liz Owens

Alpha Group of Delaware

Board of Directors

Annual Dinner "Diva"

Tracey Peyton

Strand Theatre

Non-Profit CEO Group

Suzanne Pingry

Helpline of Delaware & Morrow

Counties

Leadership Delaware Facilitator

Zach Price

TRIAD Architects

Board of Directors

Infrastructure & Development

Committee

Linda Reay

Alpha Group of Delaware

HR Council

Frank Reinhard

First Commonwealth Bank

Infrastructure & Development

Committee

Lisa Marie Reinhart

Delaware Area Career Center

Workforce Development & Education

Committee

Devon Reynolds

Domtar Personal Care Division

HR Council

Jen Rose-Caudill

Emergency Plumbing Service

Workforce Development & Education

Committee



Alan Rothermel

Village of Sunbury

Infrastructure & Development

Committee

Scott Ruth

Cogburn Electric

Workforce Development & Education

Committee

Brad Schneider

The Growth Coach

Board of Directors

V & P Hydraulic Products

Infrastructure & Development

Committee

Judd Scott

Workforce Development & Education

Committee

Laura Scott

V & P Hydraulic Products

2018 Nominating Committee



Volunteers continued

Darren Shulman

City of Delaware

Annual Dinner

Leadership Facilitator

Jay Shutt

CT Consultants

Infrastructure & Development

Committee

Athena Sidenstricker

OhioHealth

Leadership Delaware Facilitator

Sarah Stevenson

Delaware Area Career Center

Workforce Development & Education

Committee

Jerry Stewart

Delaware City Schools

HR Council

Trevor Thomas

Emergency Plumbing Service

Workforce Development & Education

Committee

Tracey Thompson

Ohio BWC

 $Safety\ Council\ Steering\ Committee$

Michael Tucker

Friends of CASA of Delaware

and Union Counties

Non-Profit CEO Group

Joe Uher

Delaware City Schools

Leadership Development Facilitator

Cindy Violet

Pregnancy Resources of

Delaware County

Non-Profit CEO Group

Donna Warbel

Acloche' Staffing

Safety Council Meetings

Welcome

Teresa Watkins

Leadership Development Facilitator

Andy Wecker

Manos, Martin, & Pergram

Board of Directors

Infrastructure & Development

Committee

 $Work force\ Development\ \&\ Education$

Committee



Dan Weng

Huntington Bank

Infrastructure & Development

Committee

Pat Wherry

Del-Co Water Company

HR Council

Amy Whitney

Delaware General Health District

Scott Wolf

Firestone, Brehm, Wolf, Whitney &

Young

Leadership Development Facilitator

Whew!! Thank you all!!!

Member rebrands, introduces fiber internet pilot area in western Delaware county

Consolidated Electric Cooperative, Inc., will now be known as **Consolidated Cooperative** in recognition of their expanded services and offerings. Their mission statement, "Improving the quality of life of our members and communities by providing high value energy and telecommunication services (utility services) in environmentally responsible ways," remains the same. The change is part of a rebranding effort coinciding with Consolidated's new fiber-optic internet offering. Consolidated Cooperative's services will now include electric, fiber, and gas (propane and natural gas).

Consolidated will begin construction on a fiber-optic network delivering high-speed internet to Consolidated members and nearby communities in April 2018, with the first customers receiving service in May. Select residents located in western Delaware county will be the first residential locations to receive the fiber build-out. The fiber-optic network Consolidated Cooperative builds will introduce speeds up to 1 Gigabit per second, which is 100 times faster than the national average of 10 Megabits per second. Expansion of the fiber network will continue for multiple years, eventually expanding throughout Consolidated's electric service area. "We are eager to introduce fiber internet to the communities we serve," said Phil Caskey, CEO of Consolidated to the communities we serve, and the consolidated to the

dated Cooperative. "The continued prosperity of our members and communities hinges on their having the same access to high speed internet that people in America's largest cities enjoy. Consolidated is excited to improve our members' lives by offering internet service with the reliability and excellence they've come to expect from us."



The Chamber is thrilled for Consolidated's new brand and expanded service. Congratulations to our good friends.

Use your freebies with ChamberMaster

To use any of the features offered, you will need a username and password. Click here for instructions.

Click here for tutorials: Hot Deals, posting events, register for events, pay invoices online

Looking for product or service? Look to your fellow Chamber members *first*. The Chamber exists for and by its members– *check here* before you buy.

Members welcome new staff; announce promotion

The Chamber joins these members as they proudly welcome new staff and congratulate these folks on choosing to be part of amazing teams.



Creative Financial Insurance Service Agency, Inc. owner Jim Roesch is pleased to announce staff changes. With the promotion of administrative assistant Belinda Myers to office manager comes a brand new face to the CFI team. Administrative Assistant Matt Malonev will be assisting Belinda to fulfill our administrative and service needs. Matt comes to CFI with a rich background in



agency support and they are excited to have him on board!

Creative Financial Insurance is one of two Chamber-member agencies authorized to sell the Chamber discounted insurance products. Click here to learn more.

Over at The Kleingers Group, Nicholas "Nik" Lange returned as a surveyor, a position he

held with the engineering consulting firm from 2014 to 2016. He left to pursue a different direction in sales with Fischer Homes but is look-



ing forward to rejoining the Columbus Survey team as a Surveyor (SII), reporting to Mike Keller. And Nik is a veteran in its most important sense, as well. Kleingers proudly shares that Nik is a Veteran with the U.S. Air Force, having just returned home when they hired him originally in 2014. He continues as a member of the military in the Reserves.

With college credits prior to joining the military, Nik continued to pursue education in Construction Technology at the Community College of the Air Force. He is familiar with Trimble Business Center for post-processing for topographic and construction surveys, and had previous expe-

rience with AutoCAD, and communicating with clients in the field. He knows how Kleingers does things! They know that his situational training, military honors and awards play a large part in who Nik is and the work ethic he brings to the job. Welcome back Nik!

And Kleingers continues their good news with the announcement that Joshua Bortmas has agreed to join them as a full-time Engineer following his grad school December graduation. Joshua holds a Masters of Water Wastewater & Environmental Engineering, and an undergraduate Bachelor of Civil Engineering, both from the University of Dayton....Go Flyers!





Several earlier coop/intern positions provided experience with water resources, environmental engineering, cost analysis & technical writing as well as some CUMMIN S project management. Working with Kleinger's Dayton office since April 2017, Joshua has developed experience with civil design.

> And finally, **Cummins Facility Services** recently hired Jason Long to serve as the newest member of its growing operations team. The company is a 100% women-owned enter-

prise with over 40 years in business, providing janitorial, snow removal, landscaping, high structure cleaning, recycling and security services to clients both national and international.

"We are excited to welcome Jason to the Cummins family," said Jill Frey, CEO of Cummins Facility Services. "We have already experienced his contagious enthusiasm and know he is going to handle all his responsibilities with great care and business saavy. Our company relies upon individuals like him with a passion to succeed."

In his new position, Long will serve as a District Manager for central Ohio. He will manage a team and regularly visit his accounts to ensure our services are up to standard, we are operating within budget, and all safety polices and safe working practices are being followed. "Cummins Facility Services delivers a value to their customers that is undeniable," said Long. "I am ready to deliver that value and help the company flourish throughout the central Ohio area. I am looking forward to working with a great team." Welcome all to the Chamber family!

Chamber Referral Buck\$\$...

is a program that rewards current members for referring new member businesses. Your efforts to grow your organization will earn you \$50 in Chamber Referral Buck\$\$. You'll receive a certificate good for any Chamber invoice. You may use more than one Chamber Referral Buck\$\$ certificate for any invoice. Redeem your Buck\$\$ for advertising, sponsorships, event attendance or membership renewal.

The more we are, the stronger we are. Working together.... It's Good for Business!!

New members cater veteran member's After Hours

MainStreet Delaware was well-represented when Pathways Financial Credit Union called on new Chamber members The Greater Gouda and

> Oak and Brazen Wine Co. to cater the March Business After Hours.





Pathway's branch manager Laura Herron is no stranger to showing support for Delaware. Local catering was a highlight last fall when the long-time Chamber member revealed the branch's remodel. And gracing the walls of the lobby and

offices are art from clients of **Creative Foundations Inc.** Also welcoming Chamber members (who chose to forego the OSU game to network) was Carolyn Asher, American Family Insurance Agency, who recently moved into her beautiful new office suite located in Pathway's building. Congratulations, Carolyn! And thank you to the staff at Pathways for a fun evening.

Click here for more photos.



Ladies, it's time to get together and enjoy the shooting sports!



Fallow Us: 1 0 0



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Superintendent a hometown hero

<u>Delaware City Schools</u> Superintendent, Paul Craft, received the Hometown Hero Award on Monday, March 26 in a presentation at Willis Education Center. The award, sponsored by Sunny 95, CME Federal Credit Union and This Week Community Newspaper, recognizes an individual who has given back or served their community and our country through volunteerism, mentoring, serving in the military, and more. Mr. Craft was nominated by <u>Delaware City</u> Mayor Carolyn Riggle.

Paul has been superintendent of Delaware City Schools since 2010. During his career, he has been a physics teacher, coach, Dean of Students and administrator. Concurrent to his educational career, Paul served a total of thirty-one years in the reserves, the National Guard, and on active duty. He retired from the military at the rank of Colonel. Colonel Craft's personal awards include the Bronze Star, the Legion of Merit, the Defense Meritorious Service Medal, two Meritorious Service Medals, four Army Commendation Medals and several other state and federal awards.

Paul resides in Delaware with his wife Michelle. He has five children, including his son Jack (25), a computer researcher at Battelle, his daughter, Kelly (19), a student

at the University of Cincinnati, and his stepchildren Maya, Anna and Ewan, all students at Smith Elementary in the Delaware City Schools. He is active in the <u>Rotary Cub of Delaware</u>, Delaware Area Chamber of Commerce, and serves on the advisory board for the National Veterans Museum and Memorial.

Paul's passion for his adopted community is evident in everything he does. A former chamber board member, Paul is an extraordinary person who inspires those around him through his actions as a compassionate and generous leader. Thank you, Paul, for everything you do and congratulations on recognition most deserved.



Have YOU signed up for auto-pay and received your FREE newsletter ad? What are you waiting for?

The Chamber offers an recurring, incremental payment option for annual dues investment.. Members can choose to deduct the payment from bank account or credit card <u>securely stored</u> <u>offsite via Authorize.net</u>. You'll also be able to opt in to the billing frequency of choice: monthly, quarterly or annually.

Auto pay must be set up at least 30 days prior to the month of your membership renewal date*.

You can sign up now, even if your renewal date is up to twelve months from today. Fill out the <u>Membership Investment</u> <u>Auto Pay Form</u>. Bank account EFT is preferred to avoid credit cards that expire and interrupt the deduction.

Your banking/credit card account is secure; the Chamber renews its PCI compliance annually. Only *membership* invoices are eligible for this option. All other Chamber invoices remain due within 15 days. And remember that you can pay those online as well.

Members who sign up receive a free 1/8 page newsletter ad!

Call the office for format details or with help creating your ad. So sign up today to make paying for your Chamber investment a snap. There are no administration or set-up fees.

* Don't know the month in which your renewal is due? Email dachamber@DelawareAreaChamber.com.



Another member benefit: discount prescription drug card available FREE to you and all your employees

The Delaware Area Chamber of Commerce, through its membership in the Southern Ohio Chamber Alliance, can make you a hero in your workplace. And because you're a Chamber member in good standing, you can distribute FREE Prescription Drug Cards that can offer your employees and their families savings of up to 75% (discounts average roughly 30%) at more than 56,000 national and regional pharmacies. This card can be used as your primary plan and/or it can be used on prescriptions not covered by your insurance plan. This program also includes other value added programs which will be listed on the card. Generating the card is as simple and quick as entering a name in the card via the link below. (no application/enrollment or eligibility required). This program has "LOWEST PRICE" logic to guarantee the best deal on your prescriptions. (You pay the lower of a discount off Average Wholesale Price—AWP, discount off MAC Pricing or Pharmacy Promotional/Retail price). This card is preactivated and can be used immediately!

Need to order hard copies of cards for your friends, family, members or employees?

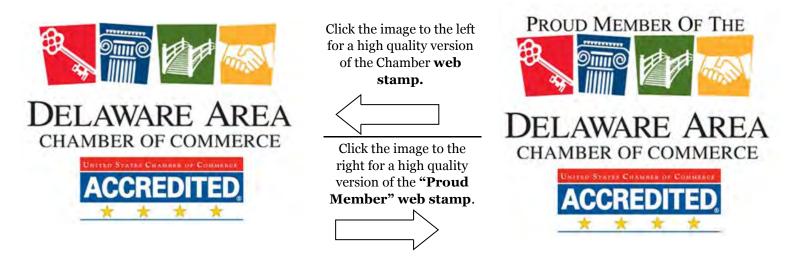
Simply <u>click here</u> and follow the instructions to order your own personal cards online. You can even customize the cards by adding your own logo image to the cards! Just another way our Chamber looks out for you.



Looking for product or service? Look to your fellow Chamber members *first*. The Chamber exists for and by its members– <u>check here</u> before you buy.

Let them know you belong and support; link to Chamber logo

The most comprehensive research study to date on the relationship between Chamber membership and consumer confidence shows a marked effect for both large and small business. The caveat, however is that the positive outcomes only occur when the consumer knows that a business is a Chamber member. As a member of the Delaware Area Chamber of Commerce in good standing, you are encouraged to use the Chamber's logo on your email signature, website, stationery and marketing materials. Call the Chamber for an electronic version of our logo. Take advantage of the cache your membership brings to your business.





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Term: Up to 7 years

Fixed Rates: As low as 4.24% with automatic payment from your Fahey Bank Account

Fee: \$250.00

Collateral: Vehicle or Equipment

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Leadership program accepting applications for class of 2018

Leadership Delaware is now accepting applications for the class of 2018. This prestigious program has become a must-have experience for emerging leaders in Delaware County. Through Leadership Delaware, class participants learn first-hand about the challenges and opportunities facing the community. Participants are exposed to people and places they could not on their own and discover a perspective unavailable in the normal course of their work. Even participants who've lived their entire lives in Delaware County are amazed at what they learn.



The nine-month program, which is held on the second Thursday of each month September through May, focuses on various topics, including:

Spectrum Leadership Delaware County History and Tour Agriculture Education Social Services, Volunteerism & Board Service Government Law Enforcement and the Courts Health Care Economic Development

More than 660 Delaware County professionals have graduated from the program since its inception in 1992. These alumni serve on local boards and committees helping to shape the future of the Delaware area.

Tuition for the program is \$825 for Delaware Chamber members and \$840 for non-members, and includes all materials and meals. In addition to the nine sessions, participants attend a kick-off luncheon in August and a graduation luncheon in May. The deadline to apply is June 30. <u>Click here to view the program brochure</u> and <u>click here to apply on-line</u>. Get more infor-

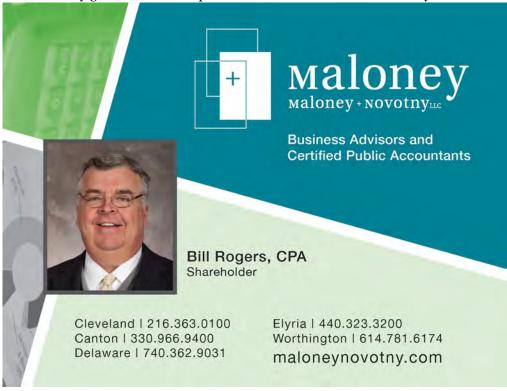
mation at www.DelawareAreaChamber.com or by calling the Chamber at 740-369-6221. All applicants will be notified as to their acceptance by mid-July. Space in the program is limited and it fills up fast. Consider this the year that you or a valuable member of your staff should experience Leadership Delaware.

Our Vision

The Delaware Area Chamber of Commerce shall be the region's business leader and business community voice.

Our Mission

The Chamber serves as the visionary leader for programs and services benefiting our members by promoting and advocating a favorable business climate, quality of life and the orderly growth and development of the Delaware area community.



Why aren't YOU advertising FREE on the Chamber's Website???

If you're not publishing **Hot Deals** on the Chamber's home page, you're missing one of the benerfits of Chambr membership and missing thousands of potential customers

HOT DEALS

- ⇒ No strings FREE to Chamber members.
- ⇒ The Chamber's Website boasts visitors each day.
- ⇒ And your Hot Deal will be listed in the Chamber newsletter and eblasted to nearly 1,000 Chamber -member addresses
- ⇒ No limit to the number of Hot Deals
- ⇒ Do-it-yourself: getyour login and password and publish Hot Deals yourself– it's faster and the independence means you can post anytime, all the time.

Click here to find out what you're missing and for do-ityourself instructions.

Welcome New Members

Cummins Facility Services

Christa Cloud—Business Development Manager 5202 Marion Waldo Road Prospect, OH 43342 (740) 726-9800 www.cumminsfs.com

Provides janitorial services, floor/carpet care, & a full range of services that safely & dependably clean, protect, & maintain our customer's facilities

Reinvesting Members

Mount Carmel Lewis Center New Flyer Parts Polaris Fashion Place



Business Before Hours

Thursday, April 5 8:00– 9:30 am Recreation Unlimited Click here to register

Safety Council

Tuesday, April 10 11:30 am—1:00 pm Click here to register

HR Council

Wednesday, April 11 8:00-9:30 am Chamber office

Ribbon Cutting

Wednesday, April 11
5:00 pm
Roosters Men's Grooming Center
Click here to register

Leadership Delaware

Thursday, April 12 Health Care Day

Workforce Development & Education Committee

Friday, March 13 8:00 am Chamber office

KEMBA Financial Credit Union - Powell

Toni Sacco-Business

Development Officer
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Powell, OH 43065
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www.kemba.org
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Trophies & More
V & P Hydraulic Products
Warehouse Italian Dinners, LLC

Supervisor Six Pack

Session 1: Roles of a Supervisor Monday, April 16 8:00-10:00 am Chamber office

Infrastructure & Development Committee

Tuesday, April 17 8:00 am Chamber office

Chamber Board Meeting

Wednesday, April 18 7:30 am Chamber office

Third Thursday luncheon

Thursday, April 19
11:45 am SourcePoint
Alphabet Soup of Economic
Development Incentives
Click here to register

Business After Hours

Thursday, April 19 5:00-6:30 pm Delaware County Fair – Log Cabin Click here to register

Supervisor Six Pack

Session 2: Establishing Yourself As a Leader Monday, April 23 8:00-10:00 am Chamber office

New (And Current) Member Orientation

Tuesday, April 24 8:00—9:15 am Chamber office Click here to register

Supervisor Six Pack

Session 3: Common Purpose: Everybody Moving in the Same Direction Monday, April 30 8:00-10:00 am Chamber office

SAVE THE DATES

2018 Golf Outing

Friday, June 15 Oakhaven Golf Course Click here to register

2018 Clay Classic

Friday, October 12 Black Wing Shooting Center

Click here to visit the chamber's interactive calendar of events

Keep it in the family-use a Chamber member first and tell us about it

The Chamber is relentless about encouraging its members to do business with other members. Do you look to Chamber members first for goods and services? We'd like to hear from you. Tell us who you've done business with and send us a testimonial. hquaine@DelawareAreaChamber.com.

"My family recently woke up to a flooded basement after our sump pump died. What a mess! It was a particular disaster, as we run our business out of our home and our office is located there. We called **ServPro of Delaware** and they were so quick!! A crew was out there to cleanup within two hours of my calling. They got the wet carpet removed and started the drying process in short order. They were professional and did their best to stay out of our family's way. They were flexible in scheduling dry checks to suit our schedule and helpful in removing damaged furniture etc. We had this daunting problem and ServoPro came out and basically said, "We got this." and they did. We turned it over to them and they did a great job of understanding what the problem AND the solution meant to our family and our business. We are grateful! "

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SERVPRO
of Delaware, OH

Fire & Water Cleanup & Restoration

Jason Comstock, Clarity Technology Solutions

"Last year I had the opportunity to get to know Frank Hickman II from Integrated Financial Network. Frank provides retirement financial planning services including various types of life insurance. He has a unique focus on the after-tax consequences of retirement planning, which is very important. He has provided some of his services to me and my wife as well as several of my clients. Frank has a delightful, friendly demeanor. I really like him."

D. J. Young, Attorney/Partner--Firestone, Brehm, Wolf, Whitney & Young LLP

"For years I've worked with **Dusty Hostutler at Edward Jones**. Dusty provides me financial advice related to my investments in my law firm retirement plan, as well as other financial advice. He's very smart and he's a good friend. All of the clients that I've sent to him have reported to me that they appreciate his advice and they like working with him. And, by the way, his assistant, Joyce Evanko, is absolutely delightful!"

Firestone, Brehm, Wolf, Whitney & Young llp



D. J. Young, Attorney/Partner--Firestone, Brehm, Wolf, Whitney & Young LLP



"I moved our personal and business banking to <u>Richwood Bank</u> a few years ago. I have been impressed with their proactive and progressive thinking and all of the things they do to help their customers. Chad and his team do a fantastic job of taking care of our banking needs. We are currently in the process of engaging RWB to help us also with our marketing. I highly recommend RWB for all business or personal banking needs you might have."

Rex Gore, owner, **Black Wing Shooting Center**

"Since returning to this city I have the opportunity to seek advice from Attorney DJ Young and others at Firestone, Brehm, Wolf, Whitney, & Young here Delaware. That advice has been rock solid. In addition, I have referred clients to this firm and the feedback on their work has been exceptional. As we are all judged on those we refer I could not be happier with the results from DJ Young and his team. I place great trust in these folks and will continue to refer my clients to them".

Frank Hickman II, Integrated Financial Network

Firestone, Brehm, Wolf, Whitney & Young llp



Share YOUR story. Send your testimonials about your experience doing business with your Chamber-member peers. Email Holly at hquaine@DelawareAreaChamber.com.

Together we're stronger...together we're smarter...together we make a difference. It's Good for Business!

Board hosts Before Hours

The <u>Delaware County Board of Developmental Disabilities</u>, known simply as the Board to insiders, hosted the March BBH. The Board is the body that provides support, services and case management to individuals with developmental disabilities in a way in which they can achieve full inclusion to live, learn, play, work, and participate in their communities.



Delaware County also led the way in self-determination, the belief that individuals and families should have choice and control over the services they receive and who provides those services. In 1997, Delaware County was one of four counties to participate in a national self-determination project that was sponsored by the Robert Wood Johnson Foundation. By the end of the four-year grant, Delaware

County fully adopted this empowering approach to long-term care. All people receiving service began to receive individual plans and budgets with a free choice of providers and DCBDD moved from being a direct service provider to providing "conflict-free case management." This model is still how DCBDD operates today.

Delaware County Board of Developmental Disabilities serves more than 2,500 individuals and their families in our community. Since 1968, DCBDD has passed eight levies with only two being for new millage. The remainder have been replacement levies.



And Kristine announced that the Board just received a three-year accreditation, the highest possible level of recognition Kristine's leadership and relentless commitment to her staff and constituents has fueled a passion for excellence and a standard of care for this community and the families it serves that has restored an environment that allows that 1997 model to thrive. The impact to the community cannot be overstated, nor can our appreciation.

Thank you to director Kristine Hodge and her staff for a magnificent spread and really cool sunglasses. Click here for more photos.

New member celebrates with ribbon cutting

President Holly Quaine called having a ribbon cutting in a mall in the middle of the day in the middle of the week the adult equivalent of a snow day and with the addition of a store full of chocolate declared the grand opening of **Russell Stover Chocolates** the best ribbon cutting in the history of the chamber of commerce. At the risk of hurt feelings, it's hard to argue with that!



Russell Stover's ribbon cutting at <u>Polaris Fashion Place</u> marked the opening of the chocolatier's very first indoor mall location in the company's 90-year history. The Kansas City, MO-based yummy-manufacturer has also been a member of a chamber of commerce in every community in which it is located since its first confection melted in someone's lucky mouth.

Store manager Carrie Finch moved with Russell Stover from Virginia to open the Delaware County store located in the mall just



outside the children's play area (strategic?) and she and her happy staff passed out chocolate treats to those who came to welcome them to the Chamber. Some filled baskets with boxes of treats and some who shall remain nameless couldn't resist hot fudge sundaes to die for and stuck around long after the ribbon was cut to indulge and visit. (Won't name names but initials might be Doug Wilson, Mike Hite and maybe Holly Quaine...).

Welcome to Carrie and her staff to Delaware County and to the Chamber. Click here for more photos.

County economic development department seek input

In partnership with Columbus 2020, <u>Delaware County</u> is kicking off their annual Business Retention and Expansion outreach effort. The purpose of this effort is to learn more about the existing business community, gauge the climate of our local economy, and strengthen relationships with the business community.

We want to encourage the business community to fill out the survey. Your response will enable us to identify ways in which Dela-



ware County Economic Development can work with their various community partners to support your company. Responses that qualify as a "trade secret" under the Ohio Revised Code section 1333.61 will remain confidential and exempt from disclosure.

The county appreciates your time and valuable feedback. Click here for the survey.

Follow Ohio Chamber legislative updates

As a proud member of the Ohio Chamber of Commerce, we're grateful for their advocacy on behalf of small business. For chambers like ours with bare bones staff, the value of our membership with Ohio Chamber is the vetting, education and lobbying that we lack the adequate resources to take on. We urge you to click on their logo and follow their updates.



Check Out the Latest

HOT DEALS

from Chamber Members

Posting is FREE with your membership

- FREE 6 Month HULU Subscriptions when you SWITCH your Number to Boost and get a Samsung Galaxy J7 Perx! Boost Mobile Cellutions, LLC
- Earn Referral Buck\$\$ Delaware Area Chamber
- Join Safety Council Delaware Area Safety Council
- GPS Advertising NorthStar Golf Club

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- ⇒ Do-it-yourself: getyour login and password and publish Hot Deals yourself– it's faster and the independence means you can post anytime, all the time.

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Glenn Bertrand Manager NMLS # 1486526

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Leadership Delaware Class of 2018 Law Enforcement & the Courts Day Facilitators: Dane Gaschen '03 & Scott Wolf '99

Newsletter editors: Mike Rhinehart, Jen Rose-Caudill, Kim Schuette, Kim Saunders & Kelsey Scott

One thing the Leadership Class can always count on is a good breakfast on the second Thursday of the month. The continental breakfast included all the favorites from bagels, donuts and oatmeal to the necessities: coffee. Holly also spoiled the class with a new addition of Fage yogurt (THE BEST – at least according to Tasting Table...). The class went over some final dates of when they will work on the class project.

To kick off Law Enforcement & the Courts Day, the class visited <u>Delaware County</u> Juvenile/Probate Court where they met Judge David Hejmanowski. This court covers a wide range of issues, from juvenile traffic violations to marriage licenses to adoptions.

Judge Hejmanowski shared with the group that some of his most enjoyable days are those when adoptions are granted and also when someone in the community greets him, recognizing that what happened in Juvenile Court many years ago had a significant positive impact on their lives.

After getting a look into the Juvenile/Probate court, the class met Common Pleas Court Judges "Kip" Krueger and David Gormley. Both were able to speak to the life of being a judge: the good, the bad, the ugly and the sad. They both enjoy seeing people better themselves by growing as individuals, but also stressed the difficulties.



Continued on next page

Leadership Delaware Class of 2018

Robbie Apt

Delaware County Dis

<u>Delaware County District Library</u>

Daniel Bartha

<u>Delaware City Schools</u>

Glenn Bertrand

CES Credit Union

Cindi Blair

Delaware County

Deanna Brant

Delaware Morrow Mental Health

& Recovery Services Board

Erin Brown

Edward Jones, Dusty Hostutler

Kelly Cochran

Delaware County District Library

John Coady JP Morgan Chase

Clare Edwards

SourcePoint

Heidi Hackworth

Delaware County Board of

Developmental Disabilities

Melissa Henry <u>Richwood Bank</u> Ashley Holtzlander <u>Ohio Living Sarah Moore</u>

Tom Karn

Maloney +Novotny

Jeff Kauffman

Del-Co Water Co.

Lissie Krull

Delaware General Health District

Angie Linnane
Saint's Auto Service
Lori MacKay

First Commonwealth Bank

Anne Miller

<u>Delaware County Board of</u> Developmental Disabilities

Josie Montgomery

Willow Brook Christian Communities

Bonnie Muncey

Fidelity Federal Savings & Loan

Suzie Orahood

Ohio Board of Nursing

Tracy Pabst
Sam Dong Ohio
Ben Powers

Family Promise of Delaware County

John Regalsky

Willow Brook Christian Communities

Mike Rhinehart Blue & Co.

Jenn Rose Caudill

Emergency Plumbing Service

Kim Saunders

Ohio State University Wexner Medical Center-CarePoint Lewis Center Kim Schuette

SourcePoint Kelsey Scott

City of Delaware

Adrienne Selsor

Time, Talent & Treasure, LLC

Mark Smiles

The Greater Gouda

Pam Steurer

Delaware City Schools

T. Thomson

Delaware County Agricultural Society

Mary Van Haaften

Preservation Parks of Delaware County

Randy Van Tilburg

The Mannik & Smith Group

Chase Waits

Delaware County Board of

<u>Developmental Disabilities</u>

Stacy Webb

First Commonwealth Bank

Amy Whitney

Delaware General Health District

Sarah Yoakam

Delaware Area Chamber of Commerce

Roberta Zeller Carr

<u>Delaware County Board of</u> <u>Developmental Disabilities</u>

Leadership continued

There is a great amount of pressure to not make mistakes as a judge, especially in Common Pleas Court. They spoke of the irony of being judged/criticized on social media for how they do their job (as judges) and the sacrifices they make including being careful of where they socialize to try to avoid being recognized by people they have sentenced.

After the Leadership Class learned more about them, Judge Gormley and Judge Krueger led a tour of the new county courthouse building to get an up-close look behind the scenes, including checking out holding cells.

A highlight of the day was a lively panel discussion featuring local law enforce-

ment and judicial luminaries. It

was held at the Job and Family Services conference room, with the Leadership Delaware Class asking thought-provoking questions of panelists that included: Sheriff Russell Martin; Prosecutor Carol O'Brien; Judge Randy Fuller, Common Pleas Domestic Relations Court; Chief Probation Officer Joe Perry; Judge Everett "Kip" Krueger and Judge David Gormley, Court of Common Pleas; Judge David Hejmanowski; and, Police Chief Bruce Pijanowski.

The discussion began with each panelist explaining what they do, as well as what their court, office, or department does to enforce the law or carry out justice in Delaware County. This led into questioning by class participants, with queries ranging from how personal beliefs influence their jobs, who influenced them in their careers, and frustrating things they would like to change, to discourse on current topics like the drug crisis in Delaware, the recent school



Panelists stayed to eat with the Leadership Delaware Class to continue conversations in smaller groups.

After lunch, <u>Delaware City</u> Police Chief Bruce Pijanowski hosted an open discussion about law enforcement in the city. The class was well equipped with questions about hot button topics facing the city, the state and the nation.

The opioid crisis continues to affect Delaware City and County. Chief Pijanowksi shared that since January of this year, the city lost four people to drug overdoses; this is a significant increase from 2017. The chief attributes this to the increased potency of the drug in the last couple years.

The Leadership Class was curious about the police chief's stance on gun control and how to keep children safe in schools. Although he is an avid believer in the Second Amendment, Chief Pijanowksi believes in gun awareness, education and common sense and would support more thorough processes to owning a gun. He spoke more on the education training and outreach the Delaware Police Department (DPD) does regularly and believes more training in schools will be necessary. The chief explained how different protocol is for an active shooter situation today versus several years ago. Police departments used to be

trained to wait to have enough responders to surround an area before pinpointing a culprit. Today, it's up to the first responder to take action, even if it means acting alone.

Public Education is another large initiative for the city's police department. Delaware works closely with local social services agencies like Mary Haven to connect people with patterns of drug use, domestic violence or mental health issues to programs that could help them through tougher times. Chief Pijanowski believes that the department wouldn't be doing residents any favors if they dealt with repeat offenders without trying to cater to the underlying problems. DPD also hosts a variety of outreach programs in self-defense and Citizen's Police Academy, a program to increase citizen awareness of the day-to-day operations of a department. DPD even has a dedicated officer that gets involved in community events and community groups as a way to integrate the local police into the lives of those that might otherwise be fearful of police. This is a way to bridge that gap to make community policing more effective and comfortable for everyone. The session wrapped up with a conversation about how the officers are there for one another and how they build themselves as a team and family.

Member wins national award

Jill Frey, CEO of <u>Cummins Facility Services</u>, has been recognized as a Women's Business Enterprise (WBE) Star by the Women's Business Enterprise National Council (WBENC), the nation's largest certifier of women-owned businesses and leader in women's business development. The WBE Star Award is the nation's premier recognition for excellence among women-owned businesses, honoring 14 women from across the country who are leaders in their local business communities and respective fields.

The 2018 WBE Stars were honored March 22 during the 2018 WBENC Summit & Salute, a gathering of more than 1,500 entrepreneurs and business leaders taking place this week in Dallas, Texas.

"We are very proud of the 2018 WBE Stars," says Pamela Prince-Eason, President and CEO of WBENC. "They are all outstanding leaders who have been instrumental in driving innovation and sustainable economic growth.

"It is an honor to be recognized among such brilliant and innovative female leaders from across the country," said Jill Frey, CEO of Cummins Facility Services. "I cannot say enough about the incredible mentors and friends I've made through the WBE organization and look forward to serving as an advocate to other women in business for many years to come."





Frey is recognized for her business acumen, her inspiration to other women, and her active role at the helm of Cummins Facility Services. She was selected for this national honor by ORV-WBC one of WBENC's 14 RPOs that process WBENC's world-class certification of WBEs, in addition to providing skills-building educational programs and business development opportunities in their respective regions.

Congratulations, Jill, on receiving this incredible honor.

Leadership continued

After departing from the Municipal Enforcement discussion, the class headed to Municipal Court. Judge Marianne Hemmeter and Judge David Sunderman oversee the City of Delaware Municipal Court located off Sandusky Street. This court hears cases including minor and criminal traffic violations, civil cases such as marriage, mediation and mental health and the court hears income tax cases. We had the pleasure of observing preparation of an income tax case during our visit and we were able to witness, in live fashion rather than television, the plaintiff and defendant eagerly preparing for their time to state their case. The County Clerk of the Municipal Court is Cindy Dinovo. Cindy is in charge of maintaining court records and is in charge of collecting money and paying out dues owed from the court. Another interesting fact about the County Municipal Court is that all search warrants are issued through this court. According to the 2016 Annual Report, close to 70 percent of the cases taken on by the County Municipal Court last year were other traffic violations followed by Criminal Misdemeanor cases at 12 percent.

When the class arrived at the Delaware County Jail, they were greeted by the assistant jail director, Jessie Jackson, and corrections officer, Jeremy Hein. We then met with Chrissy Neff, the program coordinator and the stepping up coordinator at the jail for the last 5 years. She gave the class a short presentation about her roles at the jail. She explained that in the jail, it's unlike prison where people are in prison to stay a while. The inmates in the jail are more than likely going back in to the community. The average stay in the jail is 20 days. Crissy's role as the program coordinator is to provide educational programs, drug and alcohol programs and support groups to the inmates. Her second role is the stepping up coordinator, in this role with the help of her assistant they have created a new program called L.I.N.C. (Lives In Need of Connection). L.I.N.C. helps inmates plan and set goals for re-entry into the community.

Jessie then gave a tour of the jail. There are 2 different types of cell set ups. One is for maximum security inmates where there is a block of 5 individual cells and a common area with tables. If the inmates are on lock down, they are confined to their individual cell otherwise they can be in the common area but still locked within that block of cells. The other type is a bunk. The bunks are for minimum and medium security inmates. It's a big open room with rows of bunks. There is a staff post for every area where they have sound and visual on all inmates at all times.

The jail has a capacity for 300 inmates. They also have a contract to house federal inmates. At the time of the visit there were 167 inmates. The count fluctuates daily as well has a definite decrease in the winter and an increase in the summer.

The Leadership Class was able to get an up-close look into Delaware County's law enforcement leadership – including judges, wardens, the sheriff, the police chief, lawyers and many more...how many people do you know that can say that?

<u>Click here for photos.</u> And thanks to our friends at <u>DATA Bus</u> for getting our class to jail!



Delaware Area Safety Council News

FY18 Steering Committee

Susan Garrett

Mail Pro 1

Larry Jones

Liberty

Casting Company

 $\frac{BWC}{\text{Tracy Thompson}}$ $\frac{BWC}{BWC}$

Mark Nelson

Monthly meetings are the second Tuesday of the month: 11:30 – 12 optional lunch, 12-1 program.

All meetings are at the Eagles Lodge, 127 East William Street Delaware, OH unless otherwise specified. Check the <u>Safety Council website</u> for more details.

Remember that you must register by EOB the Wednesday prior to the meeting to reserve your lunch. Prepaying for your lunches does not mean you have registered for that month's lunch.

The Delaware Area Safety Council is here to provide our community with quality programs addressing occupational safety and health, workers' compensation and risk management, education and information.

Scholarship applications being accepted

The Delaware Area Safety Council will offer two \$1,000 scholarships for two individuals for the 2018-2019 academic year. Applications are due on April 21, 2018.

Eligibility requirements: Must be enrolled or plan to enroll in a certificate or degree-conferring institution for the 2018-2019 academic year; must be enrolled or plan to enroll in a health, safety, or related field; preference is given to those employed at a Safety Council-enrolled company, located in Delaware County, or a child of an employee (includes step-, adopted, and foster children); secondary preference is given to a student or alum of the Delaware Area Career Center. Application must be completed and submitted to the Chamber office no later than April 21, 2018, including a maximum 500-word essay on how you plan to use your education for the betterment of health and safety practices.

This is NOT a need-based scholarship nor is there an age requirement. Click here for an application with details for submitting completed form.

Sponsored by





Click here for vendor registration form

Work Zone Safety: Everybody's Responsibility

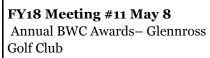
National Work Zone Awareness Week April 9-13 is an annual spring campaign held at the start of construction season to encourage safe driving through highway work zones. The key message is for drivers to use extra caution in work zones. And Wednesday, April 11 has been designated <u>Go Orange Day.</u>



Safety Council

Calendar

FY18 Meeting #10 April 10 Ohio Utilities Protection



FY18 Meeting #12 June 12 BWC Updates/Semi-Annual Reports





Safety Council basics:

- ⇒ Don't forget to sign in at every meeting and check the box if you are a CEO
- ⇒ Up to two of your 10-meeting requirement can be substituted by external trainings. Plan ahead for the year now and schedule your classes with BWC. <u>Click here</u> for a list of courses offered in Columbus for FY18
- ⇒ Click here to go to the BWC monthly newsletter.
- \Rightarrow Click here to go to the OSHA QuickTakes monthly newsletter.

Chamber still has only four 2018 dates available to host a networking event

One of the fundamental benefits of a chamber membership is the opportunity to meet other members. The Delaware Area Chamber offers members the chance to host or attend either an am or pm networking event most months. Want to show off your business by inviting members over for refreshments and schmoozing? The Chamber is taking reservations for hosting in 2018. Dates are filled on a first-come basis so contact the Chamber to hold your date. Contact Sarah at dacham-ber@DelawareAreaChamber.com. Available dates for 2018:

Business BEFORE Hours: 8:00-9:30 am

Business AFTER Hours: 5:00-6:30 pm

July 5

November 15

August 7

November 1

Chamber newsletter advertising a good value

More than 900 readers at over 400 businesses receive our electronic monthly newsletter. The newsletter is also linked to and archived on our website for even more exposure. Using the Chamber newsletter to reach hundreds of customers is a terrific value. All ads are in full color and should be sent electronically in either a Publisher, png, jpeg or PDF format **ONLY** by the 20th of the month for placement in the next month's edition. **And if you prepay for 10 months, you'll receive two additional months of the same size ad FREE!** Email your ad to hquaine@DelawareAreaChamber.com

Ad prices are for one run: Full page: 8.5 x 11 portrait \$125 Quarter page: 4 x 5.25 H \$75

Half page: 8 x 5.25 H \$90 Eight page: 4 X 2.62 H/V \$50

Are you making the most of the freebies membership offers?

The Chamber uses an integrated database system called ChamberMaster. From the staff's point of view, ChamberMaster's integration with our secure accounting system and website, and its use as a database system are only the tip of the iceberg; CM's features are robust and responsive to chambers of commerce who subscribe. But ChamberMaster is also a multi-facetted tool for our members that increases the value of membership to those who use it.

To use any of the features offered, you will need a username and password. Click here for instructions.

In the <u>March newsletter</u> we covered <u>Hot Deals</u>, <u>login</u> and <u>posting events</u>. In the <u>April newsletter</u> we showed you how to register and pay for Chamber events and how to set up auto pay for your annual membership investment.

Your online calendar displays events from other members, Chamber events, and of course, any events that you have posted. You can register online for Chamber events only; to register for another member's event, please contact that member directly. If the event you'd like to register for has a fee associated with it (for example, Third Thursday luncheon is \$15 a person), you can pay online right then and there, select to pay at the door, or let us know you'd like an invoice. Click here for the full instructions on registering for Chamber events.

So, you've attended an event and you opted to be invoiced for it. You can pay that invoice online as well as ANY Chamber invoice. Click here for instructions on how to pay invoices online.

Did you know...

...that as a member of the Delaware Area Chamber you may use the Chamber's conference room at no cost? The conference room sits 25 comfortably and has a screen, projector and Wi-Fi. Also on hand: podium, easel and white board. It's the perfect location for training, strategic planning or meetings you'd rather have off-site; for home-based members it a perfect place to meet your clients. We'll even supply coffee, water and soft drinks. And best of all, it's FREE. To schedule the room, contact the Chamber at 740-369-6221 or dachamber@DelawareAreaChamber.com.

Our Guiding Principle

The Delaware Area Chamber of Commerce acts as a champion of prosperity by influencing policy and regulations that impact the interests of business; researches, communicates, educates and advocates public issues on behalf of the interests of business and quality of life.

Looking for product or service? Look to your fellow Chamber members *first*. The Chamber exists for and by its members – <u>check here</u> before you buy.

The Non-Profit & Community Bulletin Board



Liberty Community Center is a non-profit early childhood education center committed to serving young children and families in the community. The fundamental components of the program are to provide care, a higher quality Early Childhood Education and developmentally appropriate experiences for children ages 6 weeks to 5 years, and support families with either direct services or referrals to community service providers

which support the child's development. LCC is committed to monitoring each child's development, educational outcomes, progress and to work with the families as a team to prepare the children for kindergarten. LCC will continue to add new programs to help our families and the Delaware County community members.

Statement of Purpose: To provide responsible governance of the Liberty Community Center, a non-profit organization dedicated to providing the highest quality of early educational child care for children 6 weeks to 5 years of age, and to providing a meeting place for Delaware organizations that respect and reflect a commitment to excellence, inclusion and diversity.

Board Member Responsibilities:

Know the Mission and help set goals for Liberty Community Center (LCC).

Support the work of LCC.

Understand the organizational structure of the Board as defined in the By-Laws.

Know the policies approved by the Board.

Focus on the well-being of LCC and share in planning the short and long-term goals for the organization.

Commit to attend the regular meeting (second Tuesday of the month, 6:30 -8:30p.m.) each month plus possible standing committee meetings and unspecified additional time to complete committee work.

Expectations for Board Members

Commitment to LCC and its purpose.

Support of the organization publicly.

Demonstration of an ability to listen to all sides with an open mind before making decisions.

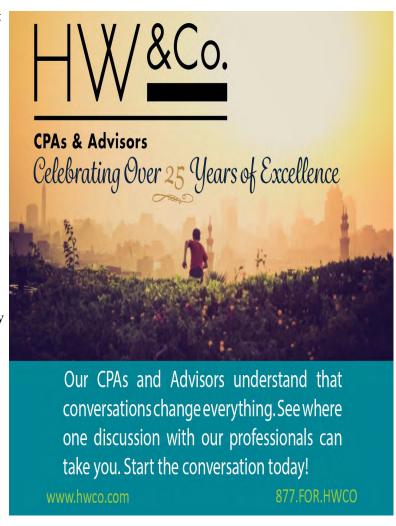
Willingness to abide by the will of the majority and respect the rights of the minority.

Positive support of decisions made by the Board.

Support of fund-raising efforts either as an active solicitor or by personal donation

Demonstration of honesty, integrity and enthusiasm for the task.

Interested parties should contact executive director Ann McKenzie Teague at 740-369-3876



Connecting the dots for the bigger picture in health care

Great things often start with a simple idea, like connecting the dots. That's what <u>Anthem Whole Health Connection</u> approach to health care is all about.

How it works: They connect the dots in health care — medical, drug, dental, vision, life and disability. Each time a member sees a doctor or dentist or fills a prescription, it's like a dot on a page. Connecting all those dots gives us the bigger picture — a more complete health profile of the whole person.

Doctors and other caregivers can easily share this information with each other. And seeing the bigger picture early on can help doctors catch chronic diseases like diabetes, cancer or heart disease earlier. And catching diseases early can mean earlier treatments and better results.

How it saves: Connecting the dots gives better data, better insights and better outcomes.

Up to 74% lower medical costs and fewer hospital stays, when patients who have chronic disease or are pregnant treat their periodontal disease¹

\$8,000 in medical costs savings for members with a connected medical and disability plan²

More than 26,000 diabetics identified earlier through yearly routine eye exams³

How it can work for you: When you add dental, vision, life or disability to Anthem's medical benefits, you get improved health care for your employees and cost savings for your business. That's because they connect member health records, claims and clinical data to help make sure they get better care with greater insight.

See how their products work together for a bigger, more holistic view of health care. Or talk to your Anthem sales rep.

- 1-American Journal of Preventive Medicine's Impact of Periodontal Therapy on General Health Study, June 2014.
- 2-Anthem, Inc. Productivity Solutions data study and Actuarial validation, 2015. 3-Anthem, Inc. data 2016.



Save money on health benefits without pinching pennies

As a chamber member with 2-50 employees, you can get a discount on any health plan from Anthem Blue Cross and Blue Shield – including industry-leading HSAs, HRAs and HIAs.*

While your competition is busy cutting corners, you get preventive care programs, prescription drug coverage and one-stop shopping for a complete benefits package.

Call (888) 506-1574, or get a free quote online at www.chambersaver.com/cocc.



MEDICAL DENTAL VISION LIFE DISABILITY BEHAVIORAL

*Cocourt oily apples to Charder members who do not already have Authern incurance.

Anthern Blac Choss and Blac Shield is the trade noise of Committy Incurance Company, An independent Geoscie of the Blac Choss and Blac Shield.

Association. A "authern is a registered trademant. The Blac Choss and Blac Shield noises and Symbots are the registered marks of the Blac Choss and

Blac Shield Association.

(407)

For a list of Anthem-authorized Chamber member agents, call the Chamber at 740-369-6221 or Click Here

Attention small businesses, new medical plan now available

Through our membership with the Southern Ohio Chamber Alliance, the Chamber is excited to offer a new self-funded medical plan for groups of 2 to 50 employees; the SOCA Benefit Plan. Anthem Blue Cross and Blue Shield will be administering this plan and will provide stop loss coverage. This new plan is a multiple employer welfare arrangement (MEWA) which enables smaller employers to join together to share in the overall claims risk. This new program offers competitive rates, fixed, predictable monthly payments, various plan designs, including four PPO and three HSA options, Anthem's broad Blue Access PPO Network and National RX Formulary, coverage for claims run-out/terminal liability coverage.

To learn more specifics about this new offering contact one of the following Chamber members who are Anthem Elite or Champion Brokers:

Creative Financial Insurance Services Agency, Inc.

Jim Roesch
jwroesch@discovercfi.com
740-363-5433
www.discovercfi.com
201 Pennsylvania Avenue, Delaware

Preferred Benefits Services Agency, Inc.

Mark Pettitt
pettitt@prefben.com
740-363-6028
www.prefben.com
611 South Sandusky Street, Delaware